

2. Book Your Sessions

Work with your EngagementIQ team member to map out your support plan. Schedule or access online sessions when you need via an online booking calendar. Catch up via chat, phone or video conference.

Essential Example session plan

Flexibility for small teams and experienced organisations.



SESSION 1

Tools & Planning

Learn how to choose the right tools and use the best approaches for your upcoming digital engagement projects. Utilise planning templates to identify your objectives, methodology and risks.



SESSION 2

Driving Participation

Strategic progress check-in. Learn and discuss strategies for driving participation and managing your PRM as an essential engagement asset.



SESSION 3

Deepening organisational buy-in

Half-year discussion about progress. Session to focus on organisational adoption and strategies for embedding engagement in the organisation.



SESSION 4

Performance evaluation and goal setting

Major projects review. Learn best practices for evaluating digital engagement performance and investigate opportunities for benchmarking and improvement.

REFRESHER TRAINING

Instructor-led online session for new team members and current site admins with a focus on EngagementHQ functionality and improving product utilisation. This session can be tailored to meet your needs and requested on demand throughout your licence year.

PROJECT SUPPORT

Utilise some of your packaged hours for support in planning and delivering your projects. Schedule a session with your EngagementIQ team member prior, during and after your project is complete for expert support and advice for whole project delivery.

Partner Example Session Plan

Get in-depth advice, training and support for your whole team.



SESSION 1

Strategies for Organisational Adoption

Discuss organisational priorities and establish goals and objectives for organisational adoption and buy-in. Plan a strategy for building internal capacity to deliver a coordinated digital engagement program.



SESSION 2

Developing policies and procedures

Focus on developing and establishing internal processes which support coordinated engagement and best-practice use of EngagementHQ. Review internal engagement policies and discuss opportunities for incorporating digital engagement guidelines.



SESSION 3

Best practice project planning and writing engaging questions

Discover best-practice approaches for planning for digital engagement using engagementHQ and discuss methods for writing engaging questions which can better harness online tools.



SESSION 4, 5 & 6

Major project support

Planning - Execution - Reporting

Partner with us throughout the delivery of a major project for advice and assistance with planning, project delivery, support throughout your consultation and guidance on reporting.



SESSION 7

Site review and benchmarking

Go over your annual site review and benchmarking report with us in detail and develop a implementation plan for addresses our strategic recommendations.

ADVANCED EngagementHQ SKILLS TRAINING

Instructor-led online session for advanced skills training to improve product utilisation. This session can be tailored to meet your needs and requested on demand throughout your licence year.

PROJECT SUPPORT

Save some of your packaged hours to support your colleagues in planning and delivering their projects. Partner packages provide enough support to ensure all your site admins and project admins can access EngagementIQ advice when they need it the most.

Ready to start
your engagement
journey?

[CONTACT US](#)

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