

# Online Coaching



## OVERVIEW

Our Online Coaching service gives you access to a dedicated engagement expert for help developing your organisational capacity and professional skills.

Delivered as a series of scheduled online sessions, our coaching service is a perfect way to develop organisational buy-in for digital engagement, create and improve your internal processes, reviewing current practices or for coaching and guidance throughout the delivery of a major project. You can also use this service to develop a professional learning plan for you and your team and work with your dedicated coach on developing new skills and approaches which can enhance your engagement practice.

## WHO'S IT FOR?

We highly recommend this service for any organisation or individual who wants regular access to expert coaching and is looking to build professional confidence and skills in digital engagement using EngagementHQ.

## HOW IT WORKS

Our coaching service kicks-off with a strategic catch-up meeting to determine your coaching schedule and to plan out the key areas which will be supported through the process. Each coaching session will then be delivered via online web conference and your dedicated engagement coach will take you through a series of trainings, conversations and activities to help you develop your skills and deliver on your project. At the end of the coaching period, your engagement coach will provide you with a coaching summary detailing the topics covered and achievements for your records. This service is supported by priority phone and email support with your coach for the duration of the coaching service.

## COST

- \$POA

## WHAT YOU GET

- Access to dedicated engagement expert coach
- Strategic catch-up and scoping session to develop a coaching plan
- 4 x scheduled 90 min online coaching sessions
- Coaching summaries and progress planning reports
- End of coaching review
- Ongoing coaching support via phone and email.

## ADDITIONAL EXTRAS

- Face-to-face staff training
- Online accelerators
- Site Review and Benchmarking report