

# Premium Project Support



## OVERVIEW

EngagementIQ premium project support is designed to ensure your organisation has continuity of delivery in digital community engagement.

This service ensures your organisation has the support it needs to deliver digital engagement projects when your organisation finds itself under-resourced. This service is perfect for when key EngagementHQ users are on leave or have moved on from your organisation, or when you have a high volume of engagement which you require assistance with.

Our team of digital engagement experts are ready to jump-in and support your organization with planning your projects, creating project pages, reviewing site content, managing your administrators and participant database and acting as a trusted resource to help you get the job done.

## WHO'S IT FOR?

This service is perfect for teams who have limited capacity to manage their EngagementHQ sites and delivery projects and tasks due to under-resourcing, staff absence, leave or transition.

## HOW IT WORKS

Premium project support is a flexible support service which is tailored to your individual requirements. Premium project support pairs you with a dedicated engagement expert to help you plan and execute your digital engagement tasks and projects.

## COST

- POA

## WHAT YOU GET

- Flexible services tailored to your needs
- Quality assurance testing
- Priority technical support via email and chat.