Grow and foster meaningful online interactions with your community using the most powerful online engagement platform on the market. First launched more than 10 years ago, EngagementHQ has helped more than 750 organizations to engage with well over 9 million people globally.

Excellence in action

Meet your strategic objectives with features designed specifically for community engagement.

- **ENGAGE THROUGH EDUCATION**: EngagementHQ makes it easier to provide information and communicate your perspective.
- **IMPROVE YOUR DECISION-MAKING**: EngagementHQ generates actionable insights that help you evaluate and shape future projects.
- **ENCOURAGE LISTENING**: EngagementHQ provides the tools you need to host and encourage conversations and interaction.
- **MANAGE YOUR RELATIONSHIPS**: EngagementHQ helps you establish trust and build a genuine, ongoing connection with your community.

Mix and match precisely the right online tools for your community engagement objectives.

- **OPEN ENVIRONMENT**: Participants can engage with each other. Comments, images and ideas are visible to the community.
- **MIXED ENVIRONMENT**: Participants can see others’ contributions. However, there is little peer-to-peer interaction. Some data is public, other data is admin-only.
- **CONTROLLED ENVIRONMENT**: Participants cannot engage with each other. Data is stored in the backend, accessible by admin.

- **FORUMS**
- **IDEAS**
- **PLACES**
- **STORIES**
- **GUEST BOOK**
- **Q&A**
- **POLLS**
- **SURVEYS**
Take the lead

Advance your projects with features designed to give you control, visibility, and flexibility.

MAKE MEANINGFUL CONNECTIONS
Manage relationships with your community simply and effectively with:

- Customizable login and registration requirements based on three, unique access levels.
- User profile tagging, grouping, sorting, and filtering capabilities.
- Assignable visibility tiers allow admins to control user access and participation.

EXECUTE SUCCESSFUL PROJECTS
Guide visitors through your content and track progress with numerous features including:

- News Feed – Publish project news and updates, offer educational resources, or list and organize individual projects.
- Documents, Photo & Video Libraries – Link to custom galleries and documents to help your community deep-dive into project components.
- Key Dates and Follow Project – Encourage your community to register and/or subscribe to the initiative.

DATA TO DRIVE OUTCOMES
Built-in custom reporting, analytics and analysis tools help you:

- View – See user activity, demographics, project and site summaries.
- Report – Compile and sort data in standard or custom sets, showcase insights with charts and graphs, and export in a wide range of formats.
- Analyze – Measure trends and sentiment in comments across all online tools for deeper analysis and better decision making.
- Evaluate – Compare outcomes individually and across projects, leverage our proven performance assessment framework, and integrate with external analytics packages.

BE SAFE AND COMPLIANT
Protect your community’s information and privacy right out of the box.

ISO 27001 AND WCAG 2.0

EXECUTE SUCCESSFUL PROJECTS
EngagementHQ has passed all external audits for ISO 27001 and is compliant with version 2.0 of the Web Content Accessibility Guidelines to Level AA standards.

GDPR
Achieve compliance with General Data Protection Regulation using consent points, anonymized data storage, Data Processing Agreements (DPAs), and participant-controlled preferences.

DATA PROTECTION AND SECURITY
EngagementHQ is hosted on security-rich Amazon Web Services (AWS). We also offer role-based access controls with integrations available to prevent data theft and misuse.

A WEALTH OF RESOURCES
Be more strategic, confident, and effective as an engagement professional by taking advantage of EngagementIQ resources, included with every EngagementHQ license.

TRAINING & SUPPORT
- In-app chat support
- Knowledge library
- Self-directed learning video library
- Integrated in-app onboarding tutorials
- Regular project administrator webinars

STRATEGIC MENTORING
- Dedicated account management
- Best practice webinar series
- Best practice newsletter & blog
- Personalized online training session
- Personalized strategic planning session
- Quarterly strategic mentoring sessions

To learn more, visit our website: bangthetable.com

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